

Pandefy Community Safety Standards

Introduction

At Pandefy, we are committed to creating a safe, inclusive, and respectful environment for all our users. These Safety Standards outline the behavior we expect from our community and the measures we take to ensure your safety. By using Pandefy, you agree to adhere to these guidelines.

Prohibited Conduct

To maintain a safe community, the following behaviors and content are **STRICTLY PROHIBITED** on Pandefy:

- **Bullying and Harassment:** We do not tolerate any form of bullying, harassment, or intimidation. This includes targeting individuals with unwanted messages, insults, or threats.
- **Hate Speech:** Content that promotes violence or hatred against individuals or groups based on race, ethnicity, religion, gender, sexual orientation, disability, or age is forbidden.
- **Nudity and Sexual Content:** We strictly prohibit pornography, sexually explicit content, and the solicitation of sexual acts.
- **Violence and Illegal Activities:** Content that promotes, glorifies, or encourages violence, self-harm, or illegal acts is not allowed.
- **Misinformation:** Spreading false information that causes harm or public panic is prohibited.
- **Political Activities:** Content that promotes, glorifies and advances or encourages any political inclinations, ambitions, mobilizations or tales is not allowed.

Age Requirement

Pandefy is intended for users who are at least 13 years old. If we discover that a user is under the age of 13, we will immediately delete their account and associated data.

Reporting and Blocking

We empower our users to protect themselves and help us maintain community standards:

- **Blocking:** You can block any user to stop receiving messages or seeing their content. This can be done directly from their profile or within a chat.
- **Reporting:** If you encounter content or behavior that violates these standards, please report it immediately using the in-app reporting feature. You can report specific posts, messages, or user profiles.

Our safety team reviews reports within 24 hours and takes appropriate action.

Enforcement and Consequences

Violations of these Safety Standards are taken seriously. Depending on the severity and frequency of the violation, we may take the following actions:

- Removing the violating content.
- Issuing a warning to the user.
- Temporarily suspending the user's account.
- Permanently banning the user from Pandefy.
- Reporting illegal content to law enforcement authorities.

Contact Us

If you have any questions about these Safety Standards or need to report a safety concern directly, please contact our support team:

Email: support@pandefy.co.tz